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CarMD Vehicle Health Index Marks 10 Years of Reporting on Check Engine Light Repair Trends

Nationwide and regional rankings educate consumers on common fixes, inform industry for parts forecasting

IRVINE, Calif. (Apr. 22, 2020) – CarMD.com Corporation, a leading provider of automotive diagnostic data and business solutions, today released its 2020 CarMD® Vehicle Health Index™, marking 10 years since the first annual release of this groundbreaking report on check engine light-related repairs, costs and trends. The April 2020 report includes a year-over-year ranking of the 10 most common check engine light repairs and associated costs in the U.S., as well as a breakdown by region. The report also looks back on a decade of diagnostic data from more than 41 million unique vehicles to identify how the type and cost of repairs have changed as vehicles become more technologically advanced.

"Recognizing that the check engine light was often misunderstood and feared by vehicle owners, CarMD initially released its Vehicle Health Index to educate consumers about the importance of addressing the check engine light to minimize repair costs and maximize vehicle life," said leon C. Chen, CEO, CarMD. "Over the last decade, this index has become the trusted authority on check engine light diagnostics for consumers and the automotive aftermarket industry as they track increases and decreases in particular repairs, identify emerging trends, adjust costs and forecast inventory accordingly. It is fascinating to see how the type and cost of car repairs have changed over the years as the number of sensors and subsequent fixes on most vehicles has nearly doubled."

Today's cars have more computerized sensors than ever before. In 2010 CarMD identified 675 different possible fixes for a check engine light. In 2019 that nearly doubled to 1,283.

The 2020 Index finds that for the first time since CarMD has reported these rankings, "replace catalytic converter" was the most common check engine light repair. Catalytic converters are costly repairs that don't typically fail unless maintenance and other repairs like as a faulty oxygen sensor or ignition coil are ignored, or a vehicle has high mileage. This can be partially explained by the increase in average vehicle age from 11.7 years in 2018 to 11.8 years in 2019. Back in 2010 when CarMD first started publishing Vehicle Health Index data, the average vehicle age was 10.6 years old. The average cost to replace a catalytic converter on a vehicle in 2019 was \$1,375; back in 2010 the same repair averaged \$1,008. A common precursor to catalytic converter failures, "replace oxygen sensor" has ranked as the most common repair for eight of the 10 years this Index has been reported; in 2019 it was the second most frequently recommended repair.

Rounding out the five most common problems found to trigger the check engine light after 1) catalytic converter and 2) oxygen sensor were 3) ignition coil and spark plug, 4) gas cap and 5) mass air flow sensor. CarMD finds an increase in percentage of MAF sensors and fuel injectors needing replacement. Automotive aftermarket retailers and parts manufacturers can use this information along with other industry data to have meaningful discussions about inventory and parts forecasting.

A repair that has become less common over the last decade is to tighten or replace a gas cap. The gas cap accounted for 9.2% of repairs in 2010; this past year it only accounted for 4.5% of repairs. Increased consumer education about the role fuel caps play in vehicle emissions and fuel economy, combined with an uptick in capless gas tanks on newer vehicles, have contributed to this drop in gas cap-related CELs. Another repair with a marked increase in incidences is "replace ignition coil(s) and spark plug(s)," moving from no. 20 and 1.1% of repairs in 2010 to no. 3 accounting for 5.23% of repairs last year. This is an example of how ignoring a smaller problem like a spark plug can snowball into the need for more than one repair.

In 2019, the average cost to repair a check engine light issue in the U.S. was \$384 – up just 1% from the previous year. Average overall labor expense per repair was down just over 5%, and parts costs were up about 6%. Car repair costs were up in three of four U.S. regions, with the exception being the Midwest where costs were down 1.6% over the past year. Several factors impact the type and cost of repairs, including vehicle age, driving conditions, upkeep and how often a driver addresses a dashboard warning light. Over the past decade, the lowest average repair cost was \$305 in 2018; the highest average repair cost was \$397 in 2016.

The 2020 CarMD Vehicle Health Index analyzed recommended repairs needed on more than 15.9 million in-use vehicles reported to and validated by CarMD's network from Jan. 1, 2019 to Dec. 31, 2019. The full Index, including the 10 most common check engine-related repairs; top 10 Diagnostic Trouble Codes; 10-year history of U.S. car repair costs, list of most common repairs by region; 10 most common Network System Modules reporting issues; and 10 least/most expensive repairs is available at https://www.carmd.com/wp/vehicle-health-index-introduction/2020-carmd-vehicle-health-index/. Individual vehicle owners can see upcoming maintenance and common repairs by year, make, model and mileage with the free <a href="maintenance-carmd-c

About the Vehicle Health Index

Published annually since 2011 during Car Care Awareness Month, the CarMD Vehicle Health Index is the first and most comprehensive industry report to provide consumers and the automotive aftermarket with year-over-year check engine light repair insight. Since 1996, every vehicle sold in the United States has been required to have an on-board diagnostic (OBDII) system. It monitors roughly 80% of a vehicle's systems to trigger the check engine light and alert drivers about issues related to emissions, fuel economy, drivability and cost of ownership. CarMD has collected data on more than 500 million vehicles, including more than 41 million unique vehicles needing fixes referenced in its Vehicle Health Index reports. From this data, CarMD has built a database of failures and repairs related to a vehicle's on-board diagnostic system. CarMD's data comes directly from each vehicle's ECU OBDII system, reported by vehicle owners and the professionals who service them. Having built the most comprehensive and dynamic database of failures and repairs related to vehicle on-board diagnostic systems, CarMD is uniquely qualified to provide unbiased data on repair costs and trends. Each CarMD Vehicle Health Index draws from this database, and CarMD's nationwide network of Automotive Service Excellence (ASE)-certified technicians who have validated related failures and fixes.

To access archived Vehicle Health Index reports for 2010 to 2020 data, visit https://www.carmd.com/wp/vehicle-health-index-introduction/list-of-indexes/. Additional customized reports, which can be useful to automotive OEMs and suppliers, are available upon request. For more information on available data, visit https://www.carmd.com/big-data/; for an overview of vehicle APIs, visit https://www.carmd.com/api/.

About CarMD

Headquartered in Irvine, Calif., CarMD.com Corporation is a leading provider of automotive diagnostic business solutions, including CarMD PRO SCAN, digital automotive aftermarket platform services and vehicle data licensing. CarMD specializes in automotive technology solutions that leverage and empower the capabilities of the on-board diagnostics (OBD) port. Published tri-annually, the CarMD® Vehicle Health Index™ reports on automotive repair and maintenance trends. For more information about CarMD's automotive aftermarket solutions, including current and archived Vehicle Health Index reports, visit www.carmd.com.



Check Engine Light On?

A car's check engine light monitors emissions and drivetrain issues.





Don't Panic! It can be as simple & affordable as a loose gas cap.

2010: Gas cap was 9.2% of repairs 2019: Gas cap was 4.5% of repairs

Newer vehicles with capless gas tanks have contributed to a drop in gas cap-related CEL's.





10 YEAR LOOK

Most Common Check Engine Car Repair in the U.S.

Year	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Fix	O2 Sensor	Ignition Coils & Spark Plug	Catalytic Converte							
%	9.34%	9.17%	8.31%	7.55%	7.10%	7.01%	7.99%	5.90%	5.81%	5.69%

Possible CEL Fixes nearly Doubled in the Last Decade

Today's cars have more computerized sensors than ever before. In 2010 CarMD identified 675 differences possible fixes for a check engine light. In 2019 that nearly doubled to 1.283 fixes.



For more information on check engine light healt

10 YEAR LOOK

Average Cost of Check Engine Light Repairs

\$305 2010	\$333 2011 P	\$367 2012	2013	\$390 2014	\$387 2015	2016	\$357 2017	\$380 2018	2019
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